

Cognisys Reflash Instructions

The Reflash program requires Microsoft's .NET Framework v2.0.50727.

1. Download the Cognisys Reflash application from this link:
<http://www.cognisys-inc.com/downloads/ReflashInstaller.exe>

Before executing the installer make sure that StackShot is not powered and the reflash cable is not connected to the PC.

2. Press and hold the "**CONFIG**" button while inserting the power plug into the StackShot unit.
3. At this point, the display should have two bars across it and the backlighting should be flashing on and off. If this does not happen, unplug the unit and repeat step 2. Release the "**CONFIG**" button.
4. Insert the reflash cable into the PC, and the RCA jack into the "Shutter" port of StackShot.
5. Run the "Reflash" program installed under Start->CogReflash->Reflash

If you see the following (and only if you see the following):

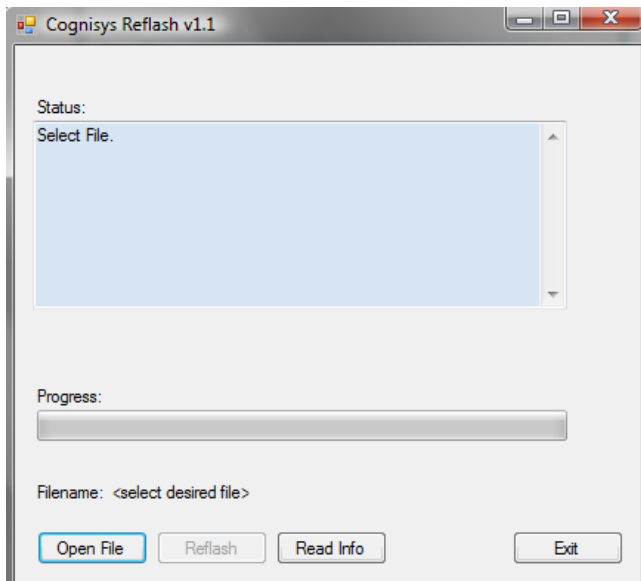


Go to Microsoft's web-site and download the support files from the following link:

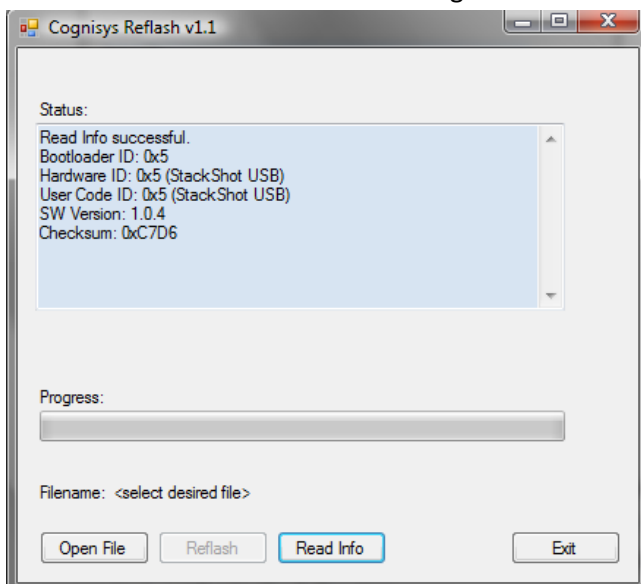
<http://www.microsoft.com/downloads/details.aspx?FamilyID=0856EACB-4362-4B0D-8EDD-AAB15C5E04F5&displaylang=en>

and follow the installation instructions.

6. You should now see the following:

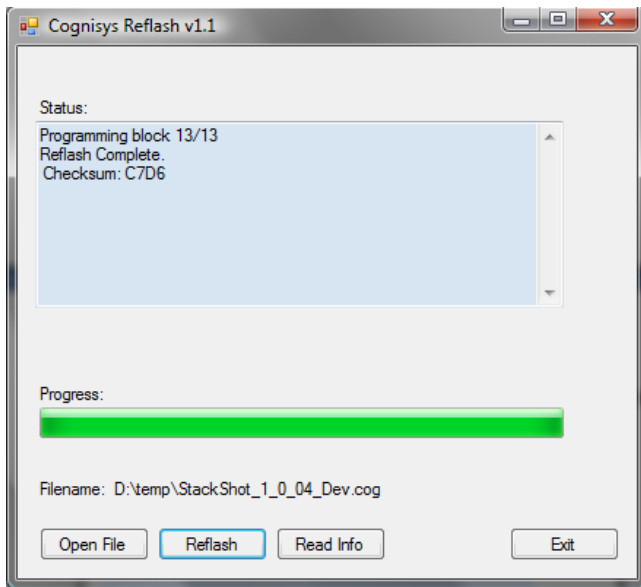


7. Click the "Read Info" button. If the program responds with "Reflash cable not found", be sure that the reflash cable is plugged into the PC. If it responds with "Target did not respond", be sure the cable is connected to StackShot and that the backlighting is blinking. At this point you should see text similar to the following:



8. Click the "Open File" button and select the update that was e-mailed to you. Once you select the file it may take a couple of seconds to process it. If the file was read properly, the "Reflash" button will become visible.
9. Click the "Reflash" button to begin the reprogramming process.

10. At the end of the reprogramming, you will see text similar to the following:



If you have any issues with the reprogramming process, please contact us at support@cognisys-inc.com.